

## APPLICATION PACK Health Navigator

<b>Job Role:</b>	Health Navigator
<b>Salary:</b>	£30,000 to £35,000 (per annum)
<b>Reporting to:</b>	Community Programmes and Support Manager
<b>Days:</b>	Five days (35 hours) per week (Monday-Friday, 9-5 with occasional evening/weekend work for which TOIL will be given).
<b>Key working relationships:</b>	Members of the public, LIC Managers and staff, volunteers & partners.
<b>Location:</b>	Camden Square NW1 9XB with occasional work in LIC groups across London.
<b>Contract type:</b>	Permanent, full-time.

### About the London Irish Centre (LIC)

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The London Irish Centre is the oldest and largest Irish Centre in Britain, offering a mix of community and cultural services for both Irish and local communities in London and UK wide.

We are in the early stages of a multi-year ambitious strategic plan to reimagine, redevelop and recreate our Camden Centre home as a world-class community and cultural centre. Our services include:

- **AQS Information, Advice and Support** on a wide range of welfare issues, from housing to benefits.
- **Social Groups** strengthening communities across London.
- **Warm, safe spaces** for people to connect.
- **Community Café** serving subsidised nutritious meals.
- Accredited **Befriending Service** to connect people facing loneliness.
- **Health and Wellbeing Advice** led by our resident nurse.
- **Survivor Service**, including a **Freephone Response Line** to provide information and support to survivors of Irish institutional abuse.
- **Weekly Walk-in Enablement Clinic** for those living with complex needs or multiple areas of disadvantage.
- **Food Poverty Support**, including a Community Fridge with food donations available, emergency vouchers and food bank collection.
- London’s leading Irish **Arts, Culture** and **Heritage** programme.
- Four dynamic **venue** spaces available to **hire** for meetings, weddings, classes and more.
- **Café-bar** workspace serving snacks and drinks.
- **Library** with over 7,000 books.

### How to Apply

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In this pack we have included a job description and person specification, which we request be addressed through our application form. To apply, upload the completed application form to this portal –

<https://londonirishcentre.peoplehr.net/Pages/JobBoard/Opening.aspx?v=44f11b93-1a10-4493-b718-c216b4ad4b55>

The deadline for applications is 9am, Monday 4<sup>th</sup> December.

If you would like to have an informal conversation with Bernie Dolan, Director of Community, please contact us by email at [recruitment@londonirishcentre.org](mailto:recruitment@londonirishcentre.org) to arrange a call.

### Job Brief

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The London Irish Centre (LIC) Community Services seeks to make a real difference to people’s lives through the provision of information & advice, support, community programmes and the survivors integrated service. We help our community achieve positive outcomes, enhance wellbeing, connection and resilience using a strengths-based and person-centred approach.

This diverse and exciting role will focus on optimising physical health and enhancing mental wellbeing across the London Irish Centre community through a variety of platforms and means. They will provide support to those experiencing physical or mental health issues and work closely and collaboratively with statutory, community and voluntary sector services.

### About You

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- Empathetic, compassionate, and non-judgemental.
- Passionate about supporting people to lead healthy and fulfilling lives, achieve goals and reach their potential.
- Excellent interpersonal and communication skills.
- Extensive experience of supporting people with complex needs and those in crisis
- Have an in-depth knowledge of statutory health and social care services.
- Experience of undertaking assessment of needs to facilitate and coordinate medical and mental health interventions and support.
- Worked with recovery focused, trauma informed and holistic approaches.

### Personal Specification

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#### Essential and Desirable Skills & Experience

	Skills & Experience	Essential	Desirable
1	Qualified health professional or similar	X	
2	Extensive experience of working with people that present with a range of complex physical and mental health needs	X	
3	Two years’ experience of working in mental health services		X
4	Experience of managing complex safeguarding concerns	X	

5	Working knowledge of collaborating with a range of health care professionals, voluntary and statutory sector partners	X	
6	Experience delivering person-centred support to community members	X	
7	Confident developing and delivering creative health & wellbeing initiatives		X
8	Confident evaluating and reporting on impact of health & wellbeing support & initiatives	X	
9	Ability to work under pressure, planning and managing own workload & communicating effectively	X	
10	A flexible and proactive approach to work	X	

### Key areas of responsibility

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- Provide advocacy and one to one support, working with people (particularly those with mental health issues) to recognise and breakdown barriers to clinical support and appropriate intervention.
- Assess an individual's wellbeing support needs and collaboratively design a targeted plan of support, holding a small and evolving caseload.
- Work closely with primary and secondary care services and community mental health providers to navigate and co-ordinate service provision and clinical interventions.
- Provide emotional, social, and practical support to ensure community members are appropriately linked into statutory, community and voluntary services.
- Coordinate a range of wellbeing-focused activities and creative health initiatives and events that promote social inclusion and improved health and wellbeing.
- Liaise with health care professionals and other agencies in an advocacy role to ensure timely access to clinical and wellbeing interventions.
- Work collaboratively with local statutory, community and voluntary sector services to building strong links and pathways of support for clients.
- Keep updated with and implement changes in relevant policy and best practice protocols, as well as raising awareness and informing policy makers on the specific issues that affect the Irish community.
- Represent the service at relevant forums, attending relevant events and building mutually beneficial relationships with other organisations in the sector.
- Produce regular and timely monitoring, evaluation, and outcome reports.
- Safely manage safeguarding concerns and complex needs in line with LIC policy.

## Employee Benefits

- Enhanced annual leave - 25 days plus bank holidays (increase to 26 days after 5 years of service pro rata).
- Enhanced sick pay - 4 weeks of contractual hours on full pay after completion of probationary period pro rata.
- Enhanced maternity and adoption leave pay.
- Flexible working where possible for each role.
- Cycle to Work Scheme.
- Tech Scheme.
- Eyesight tests and corrective glasses.
- Jury Duty leave pay.
- Employee Assistance Programme.
- Complimentary tickets to select events.
- 50% discount on LIC education courses (subject to availability).
- 20% discount at the LIC shop and 10% discount at the LIC bar.
- Mindfulness app membership.

**\*Only available to staff on contracts of a minimum of 12 months**

## LONDON IRISH CENTRE

### OUR SIX CORE VALUES

At the London Irish Centre we strive to be:

1. Welcoming
2. Compassionate
3. Inclusive
4. Creative
5. Community-centred
6. Sustainable

*The London Irish Centre is an equal opportunities employer. We actively encourage applications from diverse backgrounds, communities and industries, and are committed to equality and diversity within our workforce. Please note our offices have some barriers to access, which is one of the core missions that our redevelopment will overcome.*